



## *Susan Nauss Exon*

---

Law Firm	Associate Dean for Faculty Development and Professor of Law, University of La Verne College of Law
Location	Riverside, San Bernardino
Practice Areas	Legal Malpractice, Employment, Wrongful Termination, Breach of Contract, Real Estate and Construction Defect, Business Torts, Unfair Competition, Trademarks and Trade names, Personal Injury, Civil Rights, Equal Protection, Antitrust, RICO, and Municipal Law.
Education	<ul style="list-style-type: none"><li>• Master of Laws in Dispute Resolution, Pepperdine University School of Law, Straus Institute for Dispute Resolution (2006)</li><li>• Juris Doctorate, University of Wyoming (1989)</li></ul>
Date Admitted to California State Bar	1990
First Year ADR Experience	1998
Professional Association Memberships	<ul style="list-style-type: none"><li>• Member, State Bar of California</li><li>• Member, American Bar Association<ul style="list-style-type: none"><li>• Former Co-Chair, Ethics Committee, Section of Dispute Resolution</li><li>• Member, Ethical Guidance Committee, Section of Dispute Resolution</li></ul></li><li>• Member, Association for Conflict Resolution</li><li>• Member, Riverside County Bar Association</li><li>• Panelist, RCBA Dispute Resolution Service, Inc.</li><li>• Panelist, Riverside County Superior Court</li><li>• Panelist, Department of Community Action, Riverside County Small Claims Courts</li></ul>
Bar Membership(s)	<ul style="list-style-type: none"><li>• State of California (June 1990)</li></ul>
Additional Information	Studies show that the most successful mediators are those who develop a rapport with mediation participants, and the most satisfied parties are those who have prepared well for mediation. Susan Exon strives to achieve these goals. Since mediator style is not the best predictor of successful mediations, she offers a 360-degree style in which she



### Additional Information

suggests ideas for mediation preparation, facilitates communication and serves in a directive capacity as needed. Exon brings to the table patience, perseverance, perpetual optimism and past experience since 1998.

Exon has mediated all types of civil disputes, including: employment, breach of contract, real estate, legal malpractice, construction, personal injury and business matters. She is on the on mediation panels for RCBA Dispute Resolution Service, Inc., the Riverside County Courts and the Department of Community Action for Riverside County Small Claims Courts. Exon has also mediated for the Los Angeles County Superior Court, Orange County Small Claims Courts and the Inland Empire Chapter of the Southern California Mediation Association.

Exon has been licensed to practice law in the State of California since 1990. As a business litigator while she practiced at Best, Best & Krieger, LLP. Her areas of emphasis included: real estate and construction defect, business torts, unfair competition, trademarks and trade names, wrongful termination, civil rights, equal protection, antitrust, RICO, redevelopment and CEQA.

Today, Exon is the Associate Dean for Faculty Development and a Professor of Law at the University of La Verne College of Law, where she teaches mediation, negotiation, ADR, Civil Procedure and related seminars. She received an LL.M. in Dispute Resolution from Pepperdine University in 2006. She has over 20 years of experience as a business litigator, practicing mediator and law professor. Exon speaks frequently on ethical and ADR topics; she has been a featured speaker for the PBS television show, Contemporary Legal Issues.

Exon stepped down as co-chair of the Ethics Committee for the American Bar Association's Section of Dispute Resolution in August 2013, and currently serves on the Section's Ethical Guidance Committee. She has published extensively on mediation ethics and civil procedure topics. Her first textbook, "Advanced Guide for Mediators," is due to be released by LexisNexis in April 2014. Her current research explores how mediators can develop trust and rapport in an online dispute resolution environment.

Exon has served on the mediation panel for RCBA Dispute Resolution Service, Inc. since May 2009. She served as a Judge Pro Tem in 1996 for the San Bernardino County Courts.